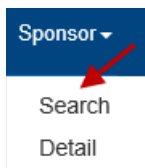


KinderConnect - Set Up a Parent/Sponsor with IVR

A Click **Search** under Sponsor.



B Enter the name of the Sponsor you are looking for. Press **Search**. From the **Search Results**, click on the name of the desired Parent/Sponsor to select and open the **Detail** record.

Sponsor Detail

New Save Cancel

★ denotes a required field

Sponsor ID:

First Name: ★ Mike

Middle Name:

Last Name: ★ Sutton

DCN:

Eligibility Start:

Eligibility End:

Sponsor Type: ★ Parent

Street Address 1:

Street Address 2:

City: Akron

State: Ohio

Zip code: 44301

County:

Primary Phone: ★

Alternate Phone 1:

Alternate Phone 2:

Email Address:

Inactive:

Sponsored Children: ★ Add Children

A placeholder for a profile picture, showing a grey silhouette of a person's head and shoulders.

Note: If the Parent/Sponsor is not found, the Provider needs to add a new Parent/Sponsor record in KinderConnect that includes the Parent/Sponsor's telephone number. For additional information, refer to the KinderConnect – Adding Parents/Sponsors to a Child QRC.

C Enter the **Primary Phone** number the Parent/Sponsor will use to authenticate identity.

D Press **Save**.